

Principle of Commerce Icom Part 1 English Medium Chapter 25 Online Test

Sr	Questions	Answers Choice
1	The letters sent for personal or domestic matters are called:	A. Formal letters B. Routine letters C. Personal letters D. None of these
2	Personal letters are divided into	A. Two B. Five C. Seven D. Nine
3	The first part of a business letter is	A. Reference no. B. Heading C. Subject line D. None of these
4	The method of fulfilling a claim is stated in:	A. Letter of enquiry B. Order letter C. Complaint letter D. None of these
5	The method of fulfilling a claim is stated in	A. Letter of enquiry B. Order letter C. Complaint letter D. None of these
6	Kinds of letters are:	A. Two B. Three C. Four D. None of these
7	The person to whom the letter is written is:	A. Addressee B. Attention line C. Truly D. None of these
8	Another name for quotation letter	A. Catalogue B. Order C. All of the above D. None of these
9	Another name for quotation letter:	A. Catalogue B. Order C. None of these D. None of these
10	Through correspondence, business	A. Expands B. Contracts C. Has negative effects D. None of these
11	The number of important and unimportant parts of a business letter can be	A. Ten B. Fourteen C. Seven D. None of these
12	An extra message is added at the end of letter called:	A. T.C B. P.S C. T.S D. C.C
13	The number of parts in a business letter:	A. Seven B. Five C. Three D. None of these
14	An extra message is added at the end of letter called	A. T.C B. P.S C. T.S D. C.C
15	The number of important and unimportant parts of a business letter can be:	A. Ten B. Fourteen C. Seven D. None of these

16	Through correspondence, business:	A. Expands B. Contracts C. Has negative effects D. None of these
17	What is written after salutation in business letter:	A. Name of business B. Name of owner of business C. Subject file D. All the three
18	The number of parts in a business letter	A. Seven B. Five C. Three D. None of these
19	The reference number is written after writing the heading in the letter:	A. On left side B. On right side C. In the end D. None of these
20	The letters sent for personal or domestic matters are called.	A. Formal letters B. Routine letters C. Personal letters D. None of these
