

System Troubleshooting

Sr	Questions	Answers Choice
1	Which of the following is a potential risk of not backing up data.?	A. Data loss due to hardware failure or malware attack B. Increased system performance C. Faster sytem boot times D. Improved file accessibility
2	What is the first step in the systematic process of troubleshooting?	A. Establish a Theory of Probable Cause B. Implement the solution C. Document Finding Actin, and Outcomes D. Identify Problem
3	Which term reers to the process of restoring data from backup?	A. Data Retrieval B. Data Validation C. Data Restoration D. Data Synchronization
4	Which of the following is NOT a common troubleshooting tool?	A. Disk Cleanup B. System Restore C. Word Processor D. Debugger
5	Which of the following is NOT a bacuup storeage option?	A. Local disk B. Word processor C. Cloud storage D. Extenal hard drive
6	Which command is used to check network connectivity between two styems.	A. Tracert B. Ping C. Ipconfig D. Netstat
7	Whichbackp type only saves files that have changed since the last backup?	A. Cloud backup B. Full backup C. Ineremental Backup D. Differnetial Backup
8	Which step involves coming up with a theory about what might be causing a problem?	A. Test the theory to Determine the cause B. Establish a theory of probable cause C. Implement the solution D. Verify full system functinality
9	Which of the following is the best practie for data backup frequency?	A. Once a year B. After every system update C. Regular and scheduled backups D. Only after system crash
10	Which method of backup allows you to restore the sytem to a specific point in time.	A. Cloud sync B. Full backup C. System restore point D. Incremenatl backup
11	Why is troubleshooting important in computing systems?	A. It ensures hardware compoents are alsyws up to data B. It prevents the need for data backups C. It eliminates the need for software updates D. It helps keep systems runnign smoothly and securely
12	After implementaing a solution what is the next step in the troubleshooting process?	A. Document Findings, Actions, and outcomes B. Establish a plan of action to resolve the problem C. Veriry full system funcionality D. Test the etheory to determine the cause.
40	148.21 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	A. Guess the problem and take action B. Change multiple system setting a

13	Which approach is best when troubleshooting an unknown issue on a system.	once C. Apply a systematic step-by -step approach D. Format the system immediately
14	Which of the following is a example of preventive maintenance for a computer system.	A. Replacing a faulty hard drive B. Removing malware after infection C. Restarting the sytem when it freezes D. Applying software updaes regularly
15	Why is effective troubleshooting important for maintaining systems?	A. It helps save money on repairs B. It allows for more frequent system updates C. It ensures systems operate smoothly andefficiently D. It prevents the needfor professional help
16	If an application is unresponsive whihc key combination is used to force-close it on Windows?	A. Ctrl+Alt+Tab B. Alt+F4 C. Ctrl+Shift+Del D. Shift+ESc
17	Which types of eero occurs whe a progrm tries to access an area of memory it is not allowe to?	A. I/O Error B. Stack Overflow C. Runtime Error D. Segmentation Fault
18	What does trouleshooting help prevent by quickly identifying and resolving issues?	A. Downtime and lost productivity B. The need for regular maintences C. The need for professional help D. the need for software updates
19	Which type of backup creates a complete copy of all data, regardieess of previous backups?	A. Differnetial Backup B. Incremental backup C. Full backup D. Snapshot Backup
20	Which diagnostic command displays the IP address , subnet mask, and default gatway of a system.	A. Tracert B. Netstat C. lpcofig D. Nslookup