System Troubleshooting

Sr	Questions	Answers Choice
1	Why is effective troubleshooting important for maintaining systems?	A. It helps save money on repairs B. It allows for more frequent system updates C. It ensures systems operate smoothly andefficiently D. It prevents the needfor professional help
2	What is the most likely cause of a 'blue screen of detah" on Windows?	A. Incorrect user login B. Insufficient disk space C. Critical system eeor or hardware failure D. Outdated software
3	Which of the following is a potential risk of not backing up data.?	A. Data loss due to hardware failure or malware attack B. Increased system performance C. Faster sytem boot times D. Improved file accessibility
4	Which of the following is NOT a common troubleshooting tool?	A. Disk Cleanup B. System Restore C. Word Processor D. Debugger
5	Which of the following is a example of preventive maintenance for a computer system.	A. Replacing a faulty hard drive B. Removing malware after infection C. Restarting the sytem when it freezes D. Applying software updaes regularly
6	Which approach is best when troubleshooting an unknown issue on a system.	A. Guess the problem and take action B. Change multiple system setting at once C. Apply a systematic step-by -step approach D. Format the system immediately
7	Why is documenting findings, actions and outcomes important in trouleshooting?	A. It helps solve problems faster B. It allows for more efficient testing C. It provides a record for future reference D. It ensures the solution is implemented correctly
8	Which method of backup allows you to restore the sytem to a specific point in time.	A. Cloud sync B. Full backup C. System restore point D. Incremenatl backup
9	What is the "3-2-1 backup rule?"	A. 3 backups, 2 devices, 1 recovery option B. 3 types of backup, 2 administraions , 1 cloud service C. 2 copies of data, 2 different storage types 1 offsite copy D. 3 files, 2 backups, 1 test restore
10	Why is troubleshooting important in computing systems?	A. It ensures hardware compoents are alsyws up to data B. It prevents the need for data backups C. It eliminates the need for software updates D. It helps keep systems runnign smoothly and securely
11	Which type of backup creates a complete copy of all data, regardieess of previous backups?	A. Differnetial Backup B. Incremental backup C. Full backup D. Snapshot Backup
		A. Document Findings, Actions, and

12	After implementaing a solution what is the next step in the troubleshooting process?	outcomes B. Establish a plan of action to resolve the problem C. Veriry full system funcionality D. Test the etheory to determine the cause.
13	Which command is used to check network connectivity between two styems.	A. Tracert B. Ping C. Ipconfig D. Netstat
14	Which term reers to the process of restoring data froma backup?	A. Data Retrieval B. Data Validation C. Data Restoration D. Data Synchronization
15	If an application is unresponsive whihc key combination is used to force-close it on Windows?	A. Ctrl+Alt+Tab B. Alt+F4 C. Ctrl+Shift+Del D. Shift+ESc
16	Which of the following is teh primary purpose of data beackup?	A. to archive old files B. To free up disk space C. To increase system perforance D. To recover data in case of loss or corruption
17	What is the first step in the systematic process of troubleshooting?	A. Establish a Theory of Probable Cause B. Implement the solution C. Document Finding Actin, and Outcomes D. Identify Problem
18	Which of the following is NOT a bacuup storeage option?	A. Local disk B. Word processor C. Cloud storage D. Extenal hard drive
19	Which of the following is the first step in troubleshooting a system issue?	A. Replace hardware componets B. Idenfify the problem C. Reinstall the operting system D. Run a system update
20	What is the ain advantage of cloud based backups over local backups?	A. the ar efree of cost B. The require no internent connection C. They provide offisite data storae and disaster recovery D. They increase disk space n local drives