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System Troubleshooting

Sr	Questions	Answers Choice
1	What is the ain advantage of cloud based backups over local backups?	A. the ar efree of cost B. The require no internent connection C. They provide offisite data storae and disaster recovery D. They increase disk space n local drives
2	Which method of backup allows you to restore the sytem to a specific point in time.	A. Cloud sync B. Full backup C. System restore point D. Incremenatl backup
3	What is the first step in the systematic process of troubleshooting?	A. Establish a Theory of Probable Cause B. Implement the solution C. Document Finding Actin, and Outcomes D. Identify Problem
4	What is the "3-2-1 backup rule?"	A. 3 backups, 2 devices, 1 recovery option B. 3 types of backup, 2 administraions , 1 cloud service C. 2 copies of data, 2 different storage types 1 offsite copy D. 3 files, 2 backups, 1 test restore
5	Why is effective troubleshooting important for maintaining systems?	A. It helps save money on repairs B. It allows for more frequent system updates C. It ensures systems operate smoothly andefficiently D. It prevents the needfor professional help
6	What tool is commonly used to chek system log files for errors?	A. Event Viewer B. Task Maanger C. Control Panel D. File explorer
7	Which diagnostic command displays the IP address , subnet mask, and default gatway of a system.	A. Tracert B. Netstat C. Ipcofig D. Nslookup
8	Whichbackp type only saves files that have changed since the last backup?	A. Cloud backup B. Full backup C. Ineremental Backup D. Differnetial Backup
9	Which of the following is a example of preventive maintenance for a computer system.	A. Replacing a faulty hard drive B. Removing malware after infection C. Restarting the sytem when it freezes D. Applying software updaes regularly
10	After implementaing a solution what is the next step in the troubleshooting process?	A. Document Findings, Actions, and outcomes B. Establish a plan of action to resolve the problem C. Veriry full system funcionality D. Test the etheory to determine the cause.
11	Why is troubleshooting important in computing systems?	A. It ensures hardware compoents are alsyws up to data B. It prevents the need for data backups C. It eliminates the need for software updates D. It helps keep systems runnign smoothly and securely

12	Which term reers to the process of restoring data froma backup?	A. Data Retrieval B. Data Validation C. Data Restoration D. Data Synchronization
13	Whcih of the following is an example of identifying a problem in troubleshooting.	A. Testing a laptop battery by plugging in the power cord B. Noticing that a laptop does not turn on when the power button is pressed C. Witting down that a laptop battery was replaced D. Coming up with a plan to replace a laptop battery
14	Which types of eero occurs whe a progrm tries to access an area of memory it is not allowe to?	A. I/O Error B. Stack Overflow C. Runtime Error D. Segmentation Fault
15	What does trouleshooting help prevent by quickly identifying and resolving issues?	A. Downtime and lost productivity B. The need for regular maintences C. The need for professional help D. the need for software updates
16	Which of the following is teh primary purpose of data beackup?	A. to archive old files B. To free up disk space C. To increase system perforance D. To recover data in case of loss or corruption
17	Which of the following is NOT a common troubleshooting tool?	A. Disk Cleanup B. System Restore C. Word Processor D. Debugger
18	Which of the following is NOT a bacuup storeage option?	A. Local disk B. Word processor C. Cloud storage D. Extenal hard drive
19	Which of the following is the first step in troubleshooting a system issue?	A. Replace hardware componets B. Idenfify the problem C. Reinstall the operting system D. Run a system update
20	Which of the following is the best practie for data backup frequency?	A. Once a year B. After every system update C. Regular and scheduled backups D. Only after system crash